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Bib Data Sheet

SERIAL NUMBER 09/575,710	FILING DATE 07/25/2000 RULE -	CLASS 709	GROUP ART UNIT 2756 2141	ATTORNEY DOCKET NO. 5244-0130-2
APPLICANTS Tetsuro Motoyama, Cupertino, CA ; Avery Fong, Castro Valley, CA ;				
** CONTINUING DATA ***** NONE TDS				
** FOREIGN APPLICATIONS ***** NONE TDS				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/29/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance		STATE OR COUNTRY CA	SHEETS DRAWING 17	TOTAL CLAIMS 30
Verified and Acknowledged Examiner's Signature: [Signature] Initials: TDS		INDEPENDENT CLAIMS 3		
ADDRESS Michael R Casey Oblon Spivak McClelland Maier & Neustadt PC Fourth Floor 1755 Jefferson Davis Highway Arlington, VA 22202				
TITLE Method and system for diagnosing, collecting information and servicing a remote system				
FILING FEE RECEIVED 870	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	